



Family Voice Peterborough

Registered Charity
1171389

Special points of interest:

- Participation News
- National and Regional News
- Local Participation News
- Spot Light

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Welcome to latest newsletter!

Hello Everyone,

Welcome to our Spring Newsletter with much to tell you about in terms of participation and activities for families.

There is still the chance to have a say on the action plan for the new Cambridgeshire and Peterborough SEND strategy. There will also be opportunities to share your views on

Preparing for Adulthood (PfA) too.

There are some coach trips and family activities planned for the summer which you will be able to read about and book places on.

There are also still also a small number of breaks available in the caravans for school holiday periods.

All of this and more will be shared in this latest newsletter edition, which we hope you enjoy reading.

As always don't forget to pass it on to other parent carers or anyone who may be interested once you have read it.

Happy Reading for the FVP Team

Don't bin me, pass me on to other parents!



Trustee Update

AGM

The AGM is planned for May 10th 2019 at the Goldhay Centre. 1.00 to 2.30. Booking is essential if you wish to attend. (office@familyvoice.org)

10 Year Anniversary

There will be a special 10 year Anniversary celebration event taking

place in June that people can attend for free, with booking essential. Full details are in this newsletter.

Community Centre

The community centre is being used by more and more groups so keep an eye out for what is on.

**Your Newsletter
Your Voices
Your Participation**

National and Regional News

Health Updates and resources

Contact's Strategic Health Lead, Lynn Hoppenbrouwers, is collecting and sharing any health related information, consultations and publications that may be relevant to parent carers and forums

Updates this month's include:

- an overview of the recently published NHS Long-Term Plan
- consultation on Learning Disability and Autism Training for Health and Care Staff
- Epilepsies in children, young people & adults
- Shared decision making
- Service model for people with learning disabilities and behaviour that challenges
- Infant, children and young people's experience of healthcare
- see how your local healthcare organisations, including CCG's are performing using MyNHS website.

Coproduction & Campaigning - an update

Following on from the document we produced in coproduction with Contact in July 2018 we have released an update to this. This explores the message given by Prime Minister Theresa May in her response letter to the National Council for Voluntary Organisations (NCVO) request for clarity on the matter of Adverse Publicity Clauses within contracts for centrally funded organisations and charities.

So What Does This Mean For

Parent Carer Forums....?

In reality each parent carer forum still has their Grant Conditions to meet, which are set by the Department for Education and administered by Contact for families with disabled children. This means there are still parameters within which a forum should be operating when applying their Participation Grant Funds to their activities. However, this letter makes it clear that there is an expectation for representative organisations to fairly challenge and provide constructive criticism when speaking on behalf of their communities. This means forums have the flexibility to develop strategies and policies within their organisations to allow them to do this meaningfully and effectively. As each forum differs in its structure and approach to meet the needs of their community, this may look different in every local area.

We have an expectation that all forums will have a dialogue with their local partners to inform what this looks like and they include their communities within this process in some way. This might result in a communications strategy/policy/plan, a Memorandum of Understanding, partnership agreement, or some other framework that all partners have ownership of and a responsibility to ensure its delivery to meet the needs of their local SEND community.

We continue to encourage parent carer forums to work with campaign groups where possible

to understand the challenges they are championing change for and how the forum can thread this into their participation work. The key here is communication, transparency, and an open mind in working together. This may not be possible on every issue or with every group of campaigners for a variety of reasons. We should endeavour to explore opportunities to work collaboratively for the benefit of our wider community, however. The development of the framework adopted locally to ensure fair representation of community voice should include a range of partners to facilitate the participation of campaign groups within this process allowing them opportunity to influence how they can be engaged. This might not always be complimentary to a forums participation strategy.

The duty to engage all community representatives falls on the Local Area, it is not the responsibility of a parent carer forum to represent groups they are not engaged with, however Contact provide multiple support and resource offers to help forums build a wider membership that is more accurately representative of their community.

Ofsted meet with Parent Carers
East of England regional parent carer forums invited Lead Ofsted Inspectors to join them to discuss the challenges parents are facing and their concerns about off-rolling pupils, illegal exclusions, and the challenge of 'inclusive' school cultures.

They heard some harrowing stories from families about their

National and Regional News Cont.

experiences, as well as discussing possible ways to improve these situations

It is vital that Ofsted hear parental views when inspecting schools and we discussed the ways in which parents are notified about the inspection and how they can share their views:

Parents can give feedback about schools at any time using parent view <https://parentview.ofsted.gov.uk/>. This asks parents to complete a survey about the school and Ofsted will look at feedback about schools on parent view when determining which schools to inspect.

Ofsted require the school to send a letter to parents notifying them of the inspection. If the school has electronic methods of communication with parents then they should use these to notify parents of the inspection as well. In addition, the school must put up a notice at the school during the inspection.

During the inspection, a free text facility is available in the parent view tool which allows parents to write about their views of the school. Ofsted inspectors will be available to talk to parents during the inspection and will often be available at the start

and end of the school day.

Local Area Inspections

Local area inspections are at a critical stage: more and more local areas inspected are receiving a written statement of action (WSOA) - in 2018, 58% of inspections resulted in a WSOA. In addition, the programme of revisits for those areas having received a WSOA has just started. As of March 2019, three local area revisits have taken place. In one area, Rochdale, the inspectorate judged that the local area had made sufficient progress. Two areas, Suffolk and Hartlepool, have been told that they have not made sufficient progress.

Based on feedback from our member forums, the NNPCF steering group have made some key representations to officials at the Department for Education (DfE):

We told the DfE how forums are telling us there is a danger that local area inspections are losing their impact. We are hearing reports that some areas have responded to a WSOA with complacency. These inspections are a cornerstone of the regime of accountability for the SEND system and we must not allow their significance to be eroded.

Some forums in areas issued with a WSOA have commented the role of DfE and NHSE advisers in the wake

of the WSOA needs to be stronger. Forums have reported whilst local areas with a WSOA have received support, they would like to see more challenge from DfE and NHSE advisers. The proof of the effectiveness of the work of the DfE and NHSE advisers will be in how many local areas have their WSOA lifted.

We told the DfE they must be willing to take severe action in response to those areas where they have failed their WSOA revisit. Moreover, they must also be *seen* to take severe action. The credibility of the whole inspection regime is at risk if they do not.

Parent carer forums have asked they be included in meetings with DfE and NHSE officials and the local area after a WSOA. The NNPCF have supported these requests but they have so far been declined by the DfE. This is on the grounds that the meetings are to hold the responsible authorities (councils and CCGs) to account, not to hold parent carer forums to account



@familyvoice1



www.familyvoice.org

www.facebook.com/FamilyVoiceCaravan, www.facebook.com/fvpcommunity

www.facebook.com/FVP-Goldhay-Community-Centre

Local Participation News

Special Educational Needs and Disabilities Strategy 2018-2023

In Cambridgeshire and Peterborough; families, support services and educational settings are working together to agree the attitudes and values we expect from each other when working with or caring for children and young people with special educational needs and/or disabilities (SEND).

PCC have created a survey published an online seeking people's views on the development of the Cambridgeshire and Peterborough SEND action plan and Pledge.

Your views are sought.

The closing date is 27 April 2019.

The link to the survey is here: <https://www.smartsurvey.co.uk/s/SENDactionplanworkshop/>

FVP Themed Breakfast Meetings

FVP are starting up again themed working breakfast meetings. They will all have the same venue and time:

Venue: 105 Paynels, Peterborough, PE2 5QP

Time: 10am to 12pm

Refreshments: Continental or Cooked Breakfast

Themes will be confirmed nearer the time and they will be advertised on our website and Facebook Page.

Dates: 8th May 2019 (**Information and Communication**), 26th September 2019, 29th October 2019, 16th January 2020.

Online Surveys

FVP will continue to make use of online surveys for participation purposes but people will not be able to leave any personal contact details

on them. If anyone wishes to be kept informed or get involved when a survey is live they will need to contact FVP via email on office@familyvoice.org and provide their contact information and state which survey they are interested in. Make sure you check out the website for any new surveys. Our latest one is looking at information and communication, as this is an area parent carers have expressed concerns and views over.

Pre OFSTED/ CQC Survey and Annual SEND Survey Findings

FVP conducted two surveys towards the end of the 2018 to 2019 financial year and had 91 responses across the both of them. There were some key findings across both.

1. SEN Support continues to be a concern.
2. Short breaks are a concern (how hard it is to access them and changes to provision)
3. There is a growing level of discontent with social care (how needs are understood and being met)
4. There is a lack of information and communication is poor with parent carers.
5. Services do not understand or meet the needs of SEND children very well
6. Services do not work well together when support SEND children
7. Parent carers feel their needs as carers are not recognised or supported.

All of the findings can be viewed in two reports which are available to download from the FVP website www.familyvoice.org/participation. The findings will also be presented along with other points in the annual

report which will be available by June 2019.

Topics of Importance

Family Voice Peterborough (FVP) has decided after some consideration to adopt the NNPCF approach to raising issues of importance known as 'talking points'. FVP will listen to what topics parent carers feel are most important, evidence these concerns and collate them into specific 'Topics of Importance'. The 'topics of importance' will detail the issue under discussion, what is being said, any sources of evidence used to develop the 'topic of importance, what messages will be given to key partners and possible considerations for change.'

FVP will choose the 'topics of importance' based on evidence gathered through online surveys and social media polls, soft intelligence from face to face and online discussions and through other interactions with parent carers in coffee mornings at schools, focus groups, networking events. FVP will also look to find other innovative ways to engage with parents and listen to their concerns as not all parents make use of social media channels.

Our first Topic of Importance that is currently with the LA for responses is '*Parents on Panel*' There is currently a lot of information on the Local Offer about decision making

Participation News Cont.

panels in Peterborough (as part of a you said we did approach last year), however the page is hard to find and many parents still feel this is not enough.

So we have raised the issue again and the LA have agreed to respond within two months. The Topic of Importance we produced is available

to view on our website if anyone wishes to know more.

IMPORTANT NOTICE

Volunteer Opportunities

Volunteering for Individuals

FVP are always looking for people to volunteer either for one off opportunities or for longer term periods. If you can answer yes to any of the following then please consider getting in contact:

Do you have time to spare, to help make a difference to a small charity?

Would you like to spend some time volunteering and gain valuable experience that can help when you apply for a job or further study?

Would you like to help us to help families with disabled children and users of our community centre and

make a difference in their lives?

FVP is currently looking for people interested in office administration and events/fundraising.

FVP offers to current and potential volunteers:

- Reasonable expenses
- Training and Learning Opportunities
- Experience of working for a charity
- A structured induction in the work of FVP
- Team sessions and support

Employee Volunteers

An invaluable source of support to FVP comes from businesses providing volunteers to FVP. BGL have over the past year provided through their CSR employee volunteer days over 100 volunteers enabling us to help over 500 beneficiaries (from the cooking for the silver tops through to a coach of families going to Chessington).

If anyone would like to know more and get involved contact us on secretary@familyvoice.org

Communication Channels

You can keep informed by linking with us through all these channels of communication.

Facebook

www.facebook.com/fvpcommunity

www.facebook.com/FamilyVoiceCaravan

www.familyvoice.com/FVP-Goldhay-Community-Centre

YouTube

<http://www.youtube.com/user/FamilyVoicePeterboro>

Twitter

@familyvoice1

Website

www.familyvoice.org

Email

participation@familyvoice.org



Activities/ Events/ Support/ Training/ Fundraising

Training

Expert Parent Programme

Date: 14th May 2019

Time: 9.15 to 2.30

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book:
office@familyvoice.org

Details: Free to attend with
Lunch Provided

Date: 4th July 2019

Time: 9.15 to 2.30

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book:
office@familyvoice.org

Details: Free to attend with
Lunch Provided

Challenging Behaviour

Date: 21st May 2019

Time: 9.15 to 12.30

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book:
office@familyvoice.org

Details: Free to attend with
refreshments

Date: 11th July 2019

Time: 9.15 to 12.30

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book:
office@familyvoice.org

Details: Free to attend with
refreshments

Activities

Community Litter Pick

Date and Time:

20th April 2019 (11 to 1.30)

4th May 2019 (10 to 12.30)

1st June 2019 (10 to 12.30)

15th June 2019 (11 to 1.30)

6th July 2019 (10 to 12.30)

20th July 2019 (11 to 1.30)

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book: office@familyvoice.org

Details: Free to attend with Lunch
Provided

School Run Club

Date: Mondays Term Time

Time: 08.30 to 10.00

Venue: 105 Paynels,
Peterborough, PE2 5QP

Drop-In

Details: Free to attend with Tea
and Toast

Carers Week Lunch

Date: 12th June 2019

Time: 12.30 to 2.30

Venue: 105 Paynels,
Peterborough, PE2 5QP

To Book: office@familyvoice.org

Details: Free to attend with Lunch
Provided

Asian Cuisine Day

Date: 29th July

Time: 2.00 to 5.00

Venue: 105 Paynels,

Peterborough, PE2 5QP

To Book:
office@familyvoice.org

Details: £3.50 per adult and
£2.50 per child (price includes
home cooked Asian cuisine
buffet, bouncy castle and more)

Coach Trips

Robin Hood Festival

Date: 7th August 2019

Time: 8.30am to 5.30 (approx.)

Cost: £6 per person (non-
refundable)

To Book:
office@familyvoice.org

Hunstanton

Date: 28th August 2019

Time: 8.30am to 5.30 (approx.)

Cost: £6 per person (non-
refundable)

To Book:
office@familyvoice.org

Support

Parent Carer Hubs

All take place between 1pm and
4pm at 105 Paynels, PE2 5QP

Date: 13th May 2019

Topic HI/ VI and Physical
Disabilities

Date: 3rd June 2019

Topic: SEND Partnership and
Educational Psychology.

Booking: office@familyvoice.org

Spotlight—Family Voice Are 10 Years Old

FVP are 10 Years Old on 20th May 2019 (It may seem like we have been around longer than this to some people) To celebrate being 10 Years Old we will be looking back at our development through a series of social media posts and news stories so keep an eye out for these; we will also be holding a special party on 15th June 2019.

We would like to thank trustees, volunteers (parent reps) and staff past and present for all they have helped us to achieve as without them we would not be here now. We have had some ups and downs over the years but that is to be expected given how we have grown. We started with holding details of 50 households and working out of the Voluntary Sector Forum on a completely voluntary basis to having details

of over 790 households, running a community centre and employing staff.

We have seen people join the team as volunteers/ parent reps learning much with us to going on to gain employment with other organisations; the development of many new services and ways of working due to the introduction of the SEND reforms; the move towards services working in a more person centred way and as a forum our views being incorporated in the development of various documents and guides through to the latest SEND strategy being truly co-produced.

We would love to hear from people who were involved at the very beginning of our journey so please get in contact with our

Trustees via
secretary@familyvoice.org

Birthday Party

Join us on Saturday June 15th from 5pm to 8pm at 105 Paynels, Peterborough, PE2 5QP.

To book a ticket email
office@familyvoice.org.

We will have food and entertainment courtesy of the Gambian Community, A Bouncy castle and more. All for free, but places will be limited.

Make sure you book your ticket.



Caravan Availability

Butlins—School Holiday Dates

Summer	19/7/2019	22/7/2019	3 Nights	£265.00
Summer	30/8/2019	2/9/2019	3 Nights	£365.00
October half term	25/10/2019	28/10/2019	3 Nights	£230.00

Haven—School Holiday Dates

May Half Term	24/5/2019	27/5/2019	3 Nights	£172.50
Summer	26/7/2019	29/7/2019	3 Nights	£255.00
Summer	9/8/2019	12/8/2019	3 Nights	£255.00
Summer	16/8/2019	19/8/2019	3 Nights	£255.00
Summer	23/8/2019	26/8/2019	3 Nights	£255.00
Summer	30/8/2019	2/9/2019	3 Nights	£255.00
October Half term	18/10/2019	21/10/2019	3 Nights	£230.00
October Half term	25/10/2019	28/10/2019	3 Nights	£230.00

To Book: holidays@familyvoice.org

Dates to look out for

- ⇒ FVP Birthday Party—
15th June
- ⇒ Asian Cuisine Day—29th
July
- ⇒ Robin Hood Festival—
7th July
- ⇒ Hunstanton—28th July

All About Us

FVP started as group of parent carers who came together to actively seek to improve services in all areas of the lives of children and young people with disabilities or additional needs between the ages of 0—25 years. The main aim is to be the strategic consultative body within Peterborough for families, providing a liaison point for statutory and voluntary bodies. FVP also endeavour to bring parents and carers together to have a strong voice ensuring the future for their children and young people is a good one. As well as this FVP arrange national and local trips and activities for the whole family and provide short breaks at the seaside.

FVP are also a registered charity.

Family Voice
Peterborough

Together improving services for
children and young people with
disabilities and additional needs



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Website:

www.familyvoice.org

Facebook:

facebook.com/fvpcommunity

facebook.com/FamilyVoiceCaravan

Facebook.com/FVP-Goldhay-Community-Centre

Twitter:

@familyvoice1

We're on the Web
@
www.familyvoice.org



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