

Topic of Importance Response: Information sharing and communications

<p>Topic of Importance</p>	<p>Information sharing and communication</p>
<p>Areas for Consideration</p>	<ol style="list-style-type: none"> 1. Improving information sharing over short break, SEND Services, support for families post-diagnosis, panel processes 2. E-news for parents carers 3. Enable front line staff to have access to consistent information that can be shared with parent carers, including sharing details of local offer and encouraging signposting to the Local Offer 4. Parent carer participation page on the local offer 5. Card for parent carers detailing sources of support and Local Offer
<p>Who is this response from?</p>	<p>Local Offer</p>
<p>Response from local authority / services</p>	<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;">  <p>SEND FACT SHEET NO 7777 APPEALS, MEDIATION AND COMPLAINTS</p> <p>Wherever possible, the council and its health partners will try and resolve issues or areas of disagreement by meeting and talking with those involved in supporting children and young people with special educational needs and/or disabilities.</p> <p>However, we accept that sometimes you need a bit more support. This fact sheet helps you find your way through the system.</p> <p>PETERBOROUGH CITY COUNCIL Cambridgeshire County Council</p> </div> <div style="width: 50%;"> <p>Area 1 - information sharing over short breaks, etc.</p> <p>The Local Offer is a dynamic resource for information sharing, however it is always only as good as the information that is provided. Regular audits of provider information are undertaken and providers are encouraged to manage their own records.</p> <p>We have created a new page to publicise Short Breaks on the Local Offer and it can be found here:</p> <p>A list of SEND Fact Sheets has been agreed by the SEND Partnership Group and a design has been agreed. These will start to be produced over the summer.</p> <p>Area 2 - E-news for Parents Carers</p> <p>A newsletter has been developed and copies are uploaded to the Local Offer. You can view the April/May issue here. Additionally, a Special Update has been produced to publicise the changes to legislation.</p> <div style="text-align: center;"> <p>Special Education Needs and Disability in Peterborough</p>  </div> <p>Area 3 - Front line staff accessing consistent information</p> <p>The Local Offer Team meet regularly with services, both internal and external to co-produce the information on the Local Offer. Recent pages having been reviewed include those for Sensory Support. Additionally, the Local Offer Team plan to visit schools and other external events to promote the Local Offer further. More work needs to be done on ensuring that information is always current and correct and this is a key priority for the team.</p> </div> </div>

In terms of branding for SEND, there is a now a new 'SEND is Everyone's Business' brand.

Area 4 - Parent carer participation page

A new Parent Carer Participation page has been created on the Local Offer. It can be found [here](#).

Area 5 - Card for parent carers detailing sources of support and Local Offer

A new Local Offer Postcard including contact details of local organisations has been produced.

If you are **25 years or younger** with **special educational needs or disabilities (SEND)**, or have a **child with SEND**

THE LOCAL OFFER

is Peterborough's central source of information for **SEND services and support**.



For more information visit www.peterborough.gov.uk/LocalOffer

PETERBOROUGH
CITY COUNCIL



Key organisations you may be interested in

SEND Partnership Service	01733 863979	pps@peterborough.gov.uk
Family Voice Peterborough	01733 685510	participation@familyvoice.org
Peterborough and District Deaf Children's Society	07186 911744	amycasselden@gmail.com
Peterborough Down's Syndrome Group	07415 214972	lauratilly37@hotmail.com

For more information call **01733 864446**
www.peterborough.gov.uk/LocalOffer
Email: LocalOffer@peterborough.gov.uk